

# POWERMIVE DISTRIBUTION HOME AUDIO WARRANTY POLICY FOR AUSTRALIA

Effective 1st January 2012



## Powermove Distribution provides the following Back to Base Warranty.

'Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure'.

The warranty offered is in addition to other rights and remedies offered under consumer law.

The conditions contained in this warranty are applicable to purchases made within Australia only and override any international warranty offered by the manufacturer. Purchases outside of Australia are not supported by this warranty. Any false representation of these conditions either verbal or written from place of purchase will not be deemed binding.

Powermove Distribution acting as distributor for manufacturer offers this 'warranty against defects' if the following conditions are met:

### Conditions of Warranty

Products distributed by Powermove Distribution PTY LTD ABN 46 298 791 002 are covered by the following warranties:

1) Powermove Distribution undertakes to repair, or at their option, to replace free of charge, any defective parts in the product supplied herewith and/or faults which in their opinion are due to defective workmanship within the warranty period.

2) Such repairs or parts replacement will be made without charge providing:

- (a) That the customer's copy of the sales docket is presented as proof of the purchase date.
- (b) That the unit was purchased from an authorised dealer appointed by Powermove Distribution.
- (c) That there has been no attempt to repair the unit by an unauthorised agent.
- (d) That the unit's serial number has not been altered or removed.
- (e) That the unit is delivered to a facility authorised by Powermove Distribution in either its original package or similar package affording an equal degree of protection. Postage, insurance and/or shipping charges are the responsibility of the purchaser.

3) This warranty extends only to defects occurring under normal domestic use of the product where operated in accordance with our instructions.

4) The warranty period for Klipsch, Mirage and Energy products is as follows:

- (a) For speakers the warranty period is five (5) years commencing from the date of purchase, subject to Clause 5 and 6.
- (b) For subwoofers the warranty period is two (2) years commencing from the date of purchase, subject to Clause 5 and 6.

(c) For headphones the warranty period is two (2) years commencing from the date of purchase, subject to Clause 5 and 6.

(d) For electronics such as (but not limited to) ipod speakers, CS-500 and CS-700 the warranty period is one (1) year commencing from the date of purchase, subject to Clause 5 and 6.

5) The warranty period for internal amplifiers is two (2) years commencing from the date of purchase notwithstanding that any such component may attach, be part of or be integrated with any products that have a five (5) year warranty period.

6) This warranty expressly excludes:

- (a) Accessories supplied with the product or purchased optionally for use with it.
- (b) Damage sustained to the output circuits of power amplifiers that have been externally short-circuited.
- (c) External parts and features such as printing, lettering, knobs etc.
- (d) Fair wear and tear
- (e) Mileage or traveling time in respect of service, or pick-up or delivery costs incurred.
- (f) Service costs arising from failure to correctly adjust the controls of the unit or observe the instructions, or calls, which reveal that the unit is in normal working order.
- (g) Any responsibility for inadequate aerial performance.

### Procedure for claims:

- a. The consumer must return the goods as per the requirements as stated in 'Conditions of Warranty' section 2 (e).
- b. If the consumer is unable to take the goods back to the place of purchase they can send the goods with the required documentation and their contact details to below:

Warranty Department  
Powermove Distribution  
28 The Gateway, Broadmeadows Vic 3047  
Ph: 61 3 9358 5999 Fx: 61 3 9357 1499  
Em: support@powermove.com.au