

WARRANTY POLICY

for Australia



Powermove Distribution provides its Accessory range of products with a 1 Year Back to Base Warranty.

'Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.'

The warranty offered is in addition to other rights and remedies offered under consumer law.

The conditions contained in this warranty are applicable to purchases made within Australia only and override any international warranty offered by the manufacturer. Purchases outside of Australia are not supported by this warranty. Any false representation of these conditions either verbal or written from place of purchase will not be deemed binding.

This Warranty does not cover:

- a. Goods that are damaged as a result of misuse by the consumer.
- b. Goods that are damaged as a result of other third party products.
- c. Any misrepresentations given that are not covered in this warranty.

Procedure for claims:

- a. The consumer must return the goods as per the requirements as stated in 'Conditions of Warranty' section D& E.
- b. If the consumer is unable to take the goods back to the place of purchase they can send the goods with the required documentation and their contact details to below:

Warranty Department
Powermove Distribution
28 The Gateway, Broadmeadows Vic 3047
Ph: 61 3 9358 5999 Fx: 61 3 9357 1499 Em: support@powermove.com.au

Conditions of Warranty

- a. The consumer must retain proof of purchase for the warranted period.
- b. The warranty period is valid from the original date of purchase of the product.
- c. This warranty extends only to defects in material or workmanship occurring under normal use of the product.
- d. The warranty is a 'Back to Base' warranty meaning all costs for returning the product to either place of purchase or Powermove Distribution are the responsibility of the purchaser.
- e. The consumer must return the goods, original packaging (if reasonably feasible) and proof of purchase to make a claim against this warranty.
- f. If a replacement product is supplied, it is warranted for the remainder of the warranty period, from the original date of purchase.